

Entitlement for NHS dental care for non-UK resident patients

A patient attends an NHS dental practice but they do not normally reside in the UK

Check the patient's proof of entitlement to NHS dental treatment which is subject to the usual NHS charges or UK exemptions

- A valid European Health Insurance Card (EHIC) or a provisional replacement certificate for temporary cover?

Result 1

Yes

A patient is entitled to receive any clinically necessary NHS dental treatment that the dentist feels they need before their planned return to their home country.

Emergency or immediately necessary treatment (band 1 urgent treatment) is also permitted

Patients will be subject to usual NHS charges and UK exemptions apply

A record must be made in the patient's notes of the country where the patient is from, the EHIC number and the cost of the treatment to the NHS.

*EEA countries

Austria	Belgium	Bulgaria
Cyprus	Czech Republic	Denmark
Estonia	Finland	France
Germany	Greece	Hungary
Iceland	Republic of Ireland	Italy
Latvia	Liechtenstein	Lithuania
Luxembourg	Malta	Netherlands
Norway	Poland	Portugal
Romania	Slovakia	Slovenia
Spain		
Sweden		

The EU rules on healthcare will also largely cover Switzerland and NOT Gibraltar (for healthcare)
EHICs are not required for Republic of Ireland due to bilateral arrangements

NO

Identify the country where the patient normally resides

Does the patient reside in an EEA* country or Switzerland and have a valid EHIC?

If not, the patient should apply to their home country for a provisional replacement certificate for temporary cover.

The EHIC is not valid or the patient is unable or unwilling to get a provisional replacement certificate

There must be a record of the country where the patient is from, the cost of the treatment to the NHS and the treatment provided in the patient notes

A country listed below with UK bilateral agreement covering their national and UK nationals only. They are required to show proof i.e. a passport.

Armenia	Azerbaijan	Belarus
Bosnia	Georgia	Gibraltar
Kazakhstan	Kirgizstan	Macedonia
Moldova	Montenegro	New Zealand
Russia	Serbia	St. Helena
Tajikistan	Turkmenistan	Ukraine
Uzbekistan		

A country listed below with UK bilateral agreement covering all residents which is not dependant on nationality. They are required to show proof i.e. a passport.

Anguilla	Australia
Barbados	British Virgin Islands
Falkland Islands	Isle of Man
Montserrat	St. Helena
Turks and Caicos Islands	

Result 2

The patient is permitted to receive any urgent or immediately necessary treatment (band 1 urgent treatment only) as the dentist feels is required. Patients will be subject to usual NHS charges and UK exemptions apply

Charge band 1 urgent treatment as listed in Schedule 4 regulation 4(5)

(a) examination, assessment and advice, (b) radiographic examination and radiological report (c) dressing of teeth and palliative treatment (d) pulpectomy or vital pulpotomy (e) re-implantation of a luxated or subluxated permanent tooth following trauma including any necessary endodontic treatment (f) repair and refixing of inlays and crowns (g) refixing a bridge (h) temporary bridges (i) extraction of not more than 2 teeth (j) provision of post-operative care including treatment of infected sockets (k) adjustment and alteration of dentures or orthodontic appliances (l) urgent treatment for acute conditions of the gingivae or oral mucosa, including treatment for pericoronitis or for ulcers and herpetic lesions, and any necessary oral hygiene instruction in connection with such treatment (m) treatment of sensitive cementum or dentine (n) incising an abscess (o) other treatment immediately necessary as a result of trauma (p) not more than 1 permanent

Result 3

All other countries - patients are **not** entitled to any NHS dental primary care treatment however patients with life-threatening conditions can access A&E